

Merrist Wood

# **GUIDE TO GOLF**

During Covid-19



# COURSE ACCESS

## PLANNING FOR SAFE PLAY

To access the course, a player must:

- Not have been out of the country for over 14 days
- Not be in self-isolation and not required to cocoon
- Not be displaying COVID-19 symptoms
- Have a pre-reserved tee time



# BOOKING & ARRIVAL

## MAINTAINING SOCIAL DISTANCING

- Book online (pre-pay if applicable) to gain access to the course and simplify check-in.
- Prepare golf equipment before leaving home, to ensure no delays on arrival
- Travel to the club alone, or with a member of the same household
- Ample car parking spaces are available to ensure social distancing.
- Dress to play before leaving home, changing footwear by your car on arrival at the club.
- Arrive at the course no more than 15 minutes prior to reserved tee time
- Upon arrival follow the signage to the designated check-in point or follow instructions from the team member who will greet you on arrival at the club.
- Sanitise regularly and before any interaction, using the sanitiser provided.
- Maintain 2m social distance from other golfers or staff at all times (including at check-in).
- Sanitised trollies and buggies are available for hire, single person use only.
- Balls, gloves, tees, drinks and chocolates only are available to purchase by card payment



# CLUBHOUSE FACILITIES

## KEEPING SAFE

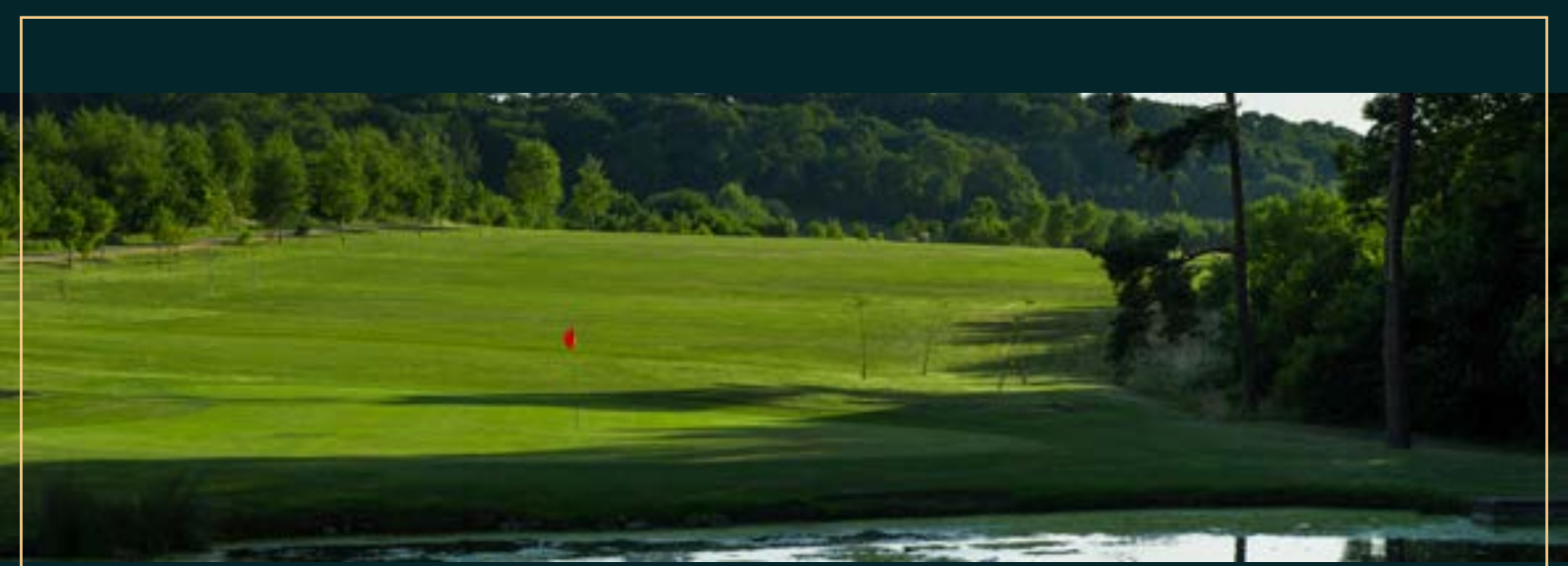
- Locker rooms are open to provide access to toilet facilities only. Doors will be held open with facilities cleaned on a regular basis.
- Sanitise before and after using any of the facilities, using the sanitiser or soap provided
- Hand dryers are disabled, with disposable paper towels provided
- Other club house facilities will remain closed and will be reviewed on government guidance



# ON COURSE

## KEEPING SAFE

- Putting practice greens are open, limited to 2 players, with players' own tee pegs as targets.
- Arrive at the 1st tee no more than 5 minutes prior to the reserved tee time.
- Adhere to the social distancing signage identifying 1st tee waiting areas.
- Keep all rubbish in your golf bag. Rubbish and divot bins are not available.
- Bring a towel to keep golf balls clean. Ball washers have been removed or covered.
- Smooth bunker sand with feet on completing shot - bunker rakes are removed.
- Avoid slow play and call through following groups if for any reason you lose pace.
- Do not touch flagsticks at any time. Hole cups inverted for simple, contact-free ball retrieval.
- Allow the group in front to exit the tee box before approaching a teeing area.
- Do not double back to play again if a ball is lost, unplayable, or in a penalty area.
- Beware of cross contamination. Don't exchange equipment, food, and drink between players.
- Keep to virtual high fives or handshakes only and exit the car park by 9pm.



# ENSURING SAFETY OF OUR TEAM

Club colleagues manage all customer-facing and facility aspects of the golf club. Our safety measures ensure their safety, along with club members, guests, and visitors.

- Staff provided with PPE as appropriate, masks, and gloves, to wear on-site
- Hand sanitiser and cleaning solutions provided at the work stations
- All clubs have moved to cashless transactions only
- Administration colleagues are working remotely where possible
- Staff maintain social distancing with each other and with customers
- All work areas and contact points are cleaned and sanitised regularly.
- Course managers using digital work lists to inform team members
- Utility vehicles limited to single person use
- Machinery fully washed after use, including the disinfecting of controls